

PRODUCT WARRANTY STATEMENT (AUSTRALIA)

THIS WARRANTY OPERATES ALONGSIDE YOUR STATUTORY RIGHTS UNDER THE AUSTRALIAN CONSUMER LAW (ACL), WHICH CANNOT BE EXCLUDED.

Effective Date: July 01, 2026

Applies to:

This Product Warranty Statement (Warranty) is given by RENOZ Energy Pty Ltd, ABN 56 674 982 408 (RENOZ), as the Australian importer and supplier of the following battery energy storage product (Covered Product):

- GFB 125 kW / 261 kWh Industrial and Commercial Energy Storage System battery cabinet
- Model: HC-125K-261-02B
- Product code: RFE-M13M26-001

This Warranty applies to each Covered Product sold by RENOZ on or after 01 July 2026, or expressly supplied under a quotation, purchase order or contract that incorporates this Warranty.

The Covered Product comprises the Ganfeng 314 Ah LFP battery cells, battery modules, battery management system (BMS), energy storage management unit, high-voltage box, internal battery-side DC cabling and connections, cabinet, liquid cooling system, fire detection and suppression equipment, and battery-side auxiliaries supplied by RENOZ under the model and product code stated above.

Definitions:

For the purposes of this Warranty:

- **Authorised Representative** means a person authorised in writing to submit and administer a claim on behalf of a Warranty Holder.
- **Approved Enclosure Design** means the site-specific external enclosure, ventilation, drainage and sealing design approved in writing by RENOZ for the applicable site conditions.
- **Battery-Side Auxiliaries** means monitoring, communications, control-power and protection equipment installed within and supplied as part of the battery cabinet, but excludes any liquid cooling component, fire-system component, PCS, PCE or Site Controller.
- **Claimant** means the Warranty Holder or its Authorised Representative.
- **Commissioning Date** means the date on which the Covered Product is first energised for operational service following completion of commissioning by appropriately licensed personnel, as recorded in the signed commissioning report. If no signed commissioning report exists or the recorded date is manifestly incorrect, the Commissioning Date is the date reasonably established from BMS records, energisation records, acceptance records or other contemporaneous evidence.
- **Commissioned Site** means the site identified in the original commissioning report or, following a relocation approved by RENOZ and recommissioning in accordance with this Warranty, the site identified in the subsequent commissioning report.
- **Consumable** means coolant, extinguishing agent, filter, fuse or other item intended by the Technical Documents to be replenished or replaced during normal maintenance. A defect in a Consumable present at supply is covered during the Product Warranty period applicable to the system containing it, but normal depletion, expiry or scheduled replacement is not covered.
- **Equivalent Full Cycle** or **EFC** means cumulative DC discharge energy measured at the Measurement Point divided by the Initial Usable Energy. Partial cycles are counted proportionately.
- **Initial Usable Energy** means 235.125 kWh DC, being 90% of the nominal battery energy of 261.25 kWh.
- **Measurement Point** means the DC output terminals of the battery system within the high-voltage box, upstream of any PCS or PCE. Energy measured at the Measurement Point is gross battery DC discharge energy before conversion by a PCS or PCE. Operational EFC and cumulative discharge energy are determined from the commissioned BMS energy counter. If that counter is unavailable or shown to be unreliable, a calibrated external DC meter at the Measurement Point shall be used. RENOZ shall reconcile inconsistent records acting reasonably and by reference to the best contemporaneous evidence.
- **Net Purchase Price** means the price paid by the first End User for the affected Covered Product, excluding GST, freight, installation, commissioning, civil works, site services and equipment outside the Covered Product. If the Covered Product was supplied as part of a bundled or multi-unit price, the Net Purchase Price is the allocation stated in the applicable quotation or purchase order or, if none is stated, a reasonable pro-rata allocation based on RENOZ's standalone price for that model at the date of supply.

- **Non-excludable Rights** means any guarantee, right, remedy or liability arising under the Australian Consumer Law or another applicable law that cannot lawfully be excluded, restricted or modified.
- **Protection Systems** means the protection functions and devices incorporated within the Covered Product, including the BMS protection functions, high-voltage box protection and emergency shutdown interfaces, but excludes external site protection.
- **Performance Warranty** means the battery-cell energy-retention warranty set out under Limited Performance Warranty.
- **Product Warranty** means the materials and workmanship warranty set out under Limited Product Warranty.
- **Shipment Date** means the date on which the Covered Product leaves the manufacturing facility, as shown on the applicable bill of lading, consignment record or other shipping document retained by RENOZ.
- **Technical Documents** means the product specification, installation manual, operating manual, maintenance schedule, commissioning and registration procedure, capacity-test procedure and project-specific settings schedule issued or approved in writing by RENOZ for the Covered Product as at the Warranty Start Date. This Warranty prevails over a Technical Document to the extent of inconsistency, followed by any project-specific written schedule and then the general product documents. A later Technical Document applies only if provided to the Warranty Holder by RENOZ for safety, compatibility or maintenance purposes and does not retrospectively reduce an accrued Warranty right.
- **Energy Storage Management Unit** means the controller installed within and supplied as part of the Covered Product that collects battery data and coordinates the BMS.
- **Site Controller** means any external energy management, microgrid, export-control or supervisory controller and is not part of the Covered Product.
- **Warranty Holder** means the first End User, or a subsequent owner to whom this Warranty has transferred in accordance with this Warranty. The **End User** is the first person or entity that acquires the Covered Product for installation and use, and not for resale.
- **Warranty Start Date** means the Commissioning Date if commissioning occurs before the date falling six months after the Shipment Date, and otherwise means the date falling six months after the Shipment Date.

LIMITED PRODUCT WARRANTY

Subject to the terms, conditions, limitations and exclusions of this Warranty, RENOZ warrants to the Warranty Holder that each Covered Product component listed below shall, during the applicable Product Warranty period, be free from defects in materials and workmanship that materially impair the safe operation or intended functionality of that component.

Covered component	Product Warranty period from Warranty Start Date
Battery cells, battery modules, BMS, energy storage management unit and high-voltage box	5 years
Cabinet, internal battery-side DC cabling, connections and battery-side auxiliaries other than liquid cooling and fire-system components	5 years
Liquid cooling system	2 years
Fire detection and suppression equipment	2 years

The stated service life or replacement interval of an extinguishing agent, consumable or serviceable component is not a Product Warranty period and does not extend the applicable Product Warranty period stated above.

Normal and expected battery degradation does not constitute a defect in materials or workmanship. Battery energy retention is governed exclusively by the Limited Performance Warranty, subject always to the Non-excludable Rights.

LIMITED PERFORMANCE WARRANTY

Subject to the terms, conditions, limitations and exclusions of this Warranty, RENOZ warrants to the Warranty Holder that the battery-cell assembly in the Covered Product, measured as DC discharge energy delivered at the Measurement Point under the prescribed test conditions, shall retain not less than seventy percent (70%) of the Initial Usable Energy until the earliest of:

1. expiry of ten years after the Warranty Start Date;
2. completion of 6,000 EFC; or
3. cumulative DC discharge energy measured at the Measurement Point reaching 1,410.75 MWh.

The Performance Warranty ceases when the first applicable time, EFC or cumulative-energy limit is reached. Expiry does not extinguish a Performance Warranty claim where the warranted shortfall existed before expiry and the Claimant notifies RENOZ promptly after discovery, including where discovery occurs after expiry, provided operating data or other reasonable evidence establishes that the shortfall existed before expiry.

Delay affects the claim only to the extent it materially prejudices RENOZ's ability to verify the time or cause of the shortfall. A capacity test for such a claim may be completed after expiry solely to determine that claim, and RENOZ must not unreasonably withhold or delay authorisation of the test. Energy discharged during commissioning acceptance testing and RENOZ-authorized warranty conditioning or capacity testing is excluded from the EFC and cumulative-energy calculations.

Performance parameter	Warranted limit
Covered Product	HC-125K-261-02B
Nominal battery energy	261.25 kWh DC
Initial Usable Energy	235.125 kWh DC
Minimum retained energy	70% of Initial Usable Energy
Maximum Performance Warranty period	10 years
Maximum Equivalent Full Cycles	6,000 EFC
Maximum cumulative DC discharge energy	1,410.75 MWh
Maximum depth of discharge	90%
Maximum continuous charge and discharge rate	0.5C, calculated by reference to the nominal 314 Ah cell capacity and subject to the lower 125 kW product rating
Maximum operating profile	Two EFC in any rolling 24-hour period

The commissioned BMS energy counter is the primary record for operational EFC and cumulative discharge energy. If it is unavailable or unreliable, the measurement and reconciliation rules in the definition of Measurement Point apply.

The Performance Warranty applies while the Covered Product is operated and maintained in accordance with the Technical Documents, including the specified voltage, current, power, temperature, state-of-charge, depth-of-discharge and environmental limits. The Covered Product must remain connected to the commissioned BMS and protection systems and may be connected only to a PCS or PCE approved in writing by RENOZ.

A failure to comply with a Technical Document or Warranty condition affects the voluntary Product Warranty or Performance Warranty only to the extent that the failure caused or materially contributed to the claimed defect or performance shortfall, increased the resulting damage, or materially prejudiced RENOZ's ability to verify the claim. If missing or unreliable operating or throughput records make a Performance Warranty claim incapable of reasonable verification, RENOZ may reject that claim after giving the Claimant a reasonable opportunity to provide alternative evidence.

Battery energy retention shall be measured at the Measurement Point under the following conditions:

1. average battery-cell temperature of 25°C, with a tolerance of plus or minus 2°C, as reported by the commissioned BMS and verified against a calibrated reference sensor where reasonably required;
2. charge and discharge rate not exceeding 0.5C and the product's 125 kW rating;
3. the upper and lower state-of-charge endpoints recorded in the project-specific settings schedule and constituting a 90% depth-of-discharge operating window;
4. calibrated measurement equipment appropriate for the voltage, current and energy being measured; and
5. a complete charge, rest, discharge, rest and recharge sequence conducted in accordance with the Technical Documents.

The test shall be conducted or supervised by RENOZ, or by an appropriately qualified independent person approved by RENOZ, acting reasonably. If the initial test indicates energy retention below the warranted level, RENOZ may require up to two conditioning cycles before the final test. The DC discharge energy recorded during the final complete discharge determines the measured retained energy, subject to confirmation that no non-cell fault or limitation materially restricted the discharge.

A Performance Warranty shortfall exists only to the extent that the measured shortfall is attributable to degradation or failure of the battery cells. RENOZ may repair, supplement or replace a battery module as the practical means of remedying covered cell degradation, but a non-cell failure within a module remains subject to the applicable five-year Product Warranty.

Any fault or limitation in another component that materially restricts the test discharge must be identified and excluded or corrected before the final result is determined. That other component may be covered separately under the Product Warranty if its applicable Product Warranty period has not expired. RENOZ shall bear the reasonable testing cost if the claim is

accepted. If the claim is not accepted, the Warranty Holder shall bear only those testing costs disclosed to and approved by the Warranty Holder before being incurred.

The Performance Warranty is a capacity-retention warranty only. It does not extend any Product Warranty period applicable to the BMS, high-voltage box, cabinet, liquid cooling system, fire detection and suppression equipment or any other component.

THIS WARRANTY PROVIDES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE FURTHER LEGAL RIGHTS AND REMEDIES UNDER LOCAL LAWS IN YOUR COUNTRY. THE TERMS OF THIS WARRANTY WILL APPLY TO THE EXTENT PERMITTED BY APPLICABLE LAW. PLEASE SEE THE DISCLOSURES RELATING TO YOUR COUNTRY IN THE APPENDIX TO THIS WARRANTY. FOR A FULL DESCRIPTION OF YOUR LEGAL RIGHTS, YOU SHOULD REFER TO THE LAWS APPLICABLE IN YOUR COUNTRY.

WARRANTY OBLIGATIONS

If RENOZ determines, acting reasonably, that a claim is valid under the Product Warranty, RENOZ shall, at its election, take one or more of the following actions sufficient to rectify the covered defect or restore the affected component's safe operation and intended functionality:

1. correct applicable settings or software;
2. repair the defective component;
3. replace the defective component with a new, refurbished or functionally equivalent component having an equal or better specification; or
4. reimburse the reasonable cost of repair or replacement, provided that RENOZ approved that cost in writing before it was incurred where obtaining prior approval was reasonably practicable. Prior approval is not required for reasonable urgent expenditure necessary to protect health, safety or property.

If RENOZ determines, acting reasonably, that a claim is valid under the Performance Warranty, RENOZ shall, at its election, repair, supplement or replace the affected battery cells or modules to the extent sufficient to restore the Covered Product to not less than the applicable minimum retained-energy level.

A component repaired or replaced under the Product Warranty shall be covered for the unexpired balance of the original Product Warranty period applicable to that component or six months from completion of the remedy, whichever is longer. A battery cell or module supplied as a Performance Warranty remedy remains subject to the original Warranty Start Date and the original time, EFC and cumulative-energy limits. No Product Warranty or Performance Warranty remedy resets or extends those original Performance Warranty limits.

A replacement component may differ in model, appearance or capacity where it is electrically compatible and provides equivalent or better function. Title to a component replaced by RENOZ passes to RENOZ upon replacement, and the Claimant shall make that component available for collection or return in accordance with RENOZ's reasonable instructions.

The remedies in this section are the remedies available under this voluntary Warranty. They do not exclude, restrict or modify any Non-excludable Rights. The liability cap under Limitations and Disclaimer does not reduce RENOZ's obligation to provide an accepted Warranty remedy under this section.

WHAT PRODUCTS ARE COVERED?

This Warranty applies only to a Covered Product originally supplied by RENOZ, whether directly or through an authorised RENOZ distributor, installed in Australia and held by a Warranty Holder. Those are threshold eligibility requirements.

Subject to those threshold eligibility requirements, the following installation, commissioning, operation, maintenance, registration and verification requirements apply:

1. the model, product code and serial number must be legible and correspond with RENOZ's supply records;
2. installation, commissioning, operation and maintenance must be undertaken by appropriately licensed and competent personnel in accordance with applicable Australian law and the Technical Documents;
3. the installation and commissioning confirmation procedure must be completed and the Covered Product registered with RENOZ within 30 days after the Commissioning Date;
4. the Covered Product must be transported, stored and handled in accordance with the Technical Documents, including applicable state-of-charge and periodic recharge requirements;
5. the Covered Product must not be opened, modified, repaired, relocated or connected to different power conversion equipment without RENOZ's prior written approval, except for urgent work performed by emergency services or appropriately licensed and competent personnel where reasonably necessary to make the system safe; and
6. the Claimant must provide RENOZ with reasonable access to available operating data, alarm history, energy-throughput records, maintenance records and remote monitoring information required to assess the claim.

Non-compliance with those requirements affects the voluntary Product Warranty or Performance Warranty only to the extent that it caused or materially contributed to the claimed defect, performance shortfall or resulting damage, or materially prejudiced RENOZ's ability to verify the claim. No such requirement operates as an automatic forfeiture of the entire Warranty.

WHO CAN MAKE A CLAIM?

A Warranty Holder may make a claim directly or through an Authorised Representative. An Authorised Representative administers the claim on behalf of the Warranty Holder and does not acquire an independent right under this Warranty.

This Warranty transfers automatically to a subsequent owner if the Covered Product remains at the Commissioned Site and the subsequent owner acquires legal title to the Covered Product. RENOZ must be notified in writing within 30 days after the transfer. A delay or failure in giving that notice affects a claim only to the extent that it materially prejudices RENOZ's ability to verify or administer the claim. The subsequent owner must provide evidence of ownership and the operating and maintenance records reasonably available to it. Incomplete records affect a claim only to the extent they materially prejudice verification of that claim.

Relocation of the Covered Product requires RENOZ's prior written approval and recommissioning by appropriately licensed and competent personnel.

LIMITATIONS AND DISCLAIMER

TO THE GREATEST EXTENT PERMITTED BY LAW, THIS WARRANTY IS THE ONLY EXPRESS WARRANTY MADE IN CONNECTION WITH THE PRODUCTS LISTED ABOVE.

Nothing in this Warranty excludes, restricts or modifies any Non-excludable Rights.

To the extent permitted by section 64A of the Australian Consumer Law, and where the Covered Product is not of a kind ordinarily acquired for personal, domestic or household use or consumption and it is fair and reasonable to rely on the limitation, RENOZ's liability for failure to comply with a consumer guarantee, other than a guarantee under sections 51, 52 or 53 of the Australian Consumer Law, is limited, at RENOZ's option, to one or more of the following:

1. replacement of the goods or supply of equivalent goods;
2. repair of the goods;
3. payment of the cost of replacing the goods or acquiring equivalent goods; or
4. payment of the cost of having the goods repaired.

Subject to the Non-excludable Rights and to the maximum extent permitted by law:

1. RENOZ shall not be liable under this voluntary Warranty for any indirect, special or consequential loss, or for any loss of revenue, profit, production, stored-energy value, energy-market income, opportunity, contract or anticipated saving; and
2. RENOZ's aggregate liability for damages arising under or in connection with this voluntary Warranty, excluding the cost of providing a remedy under Warranty Obligations, shall not exceed the Net Purchase Price.

The limitations above do not apply to fraud, wilful misconduct, death or personal injury caused by negligence, or any liability that cannot lawfully be limited.

GENERAL WARRANTY EXCLUSIONS

Subject to the Non-excludable Rights, RENOZ shall have no liability under this voluntary Warranty for any defect, damage or performance shortfall to the extent caused or materially contributed to by:

- (i) transport, storage, lifting or handling otherwise than in accordance with the Technical Documents;
- (ii) installation, commissioning, operation or maintenance otherwise than in accordance with the Technical Documents;
- (iii) operation outside the approved voltage, current, power, temperature, humidity, altitude, state-of-charge, depth-of-discharge or cycling limits;
- (iv) overcharging, over-discharging, reverse charging, bypassing the BMS or protection system, or failure to respond to a safety alarm or shutdown instruction;
- (v) any unauthorised replacement, modification or reconfiguration of the BMS, battery modules, high-voltage box, liquid cooling system, fire system, firmware or internal wiring;
- (vi) connection to incompatible or unapproved power conversion equipment, controls or external electrical equipment;
- (vii) inadequate external protection, earthing, surge protection, short-circuit protection, ventilation, drainage or fire-system integration outside the Covered Product;
- (viii) loose, incorrectly selected or incorrectly terminated external cables, connectors or busbars;
- (ix) failure to perform required inspection, maintenance, coolant servicing or fire-system servicing;
- (x) accident, abuse, misuse, negligence, vandalism, theft, pests, contamination, fire originating outside the Covered Product, flood, lightning, abnormal grid conditions or any other event outside RENOZ's reasonable control;
- (xi) corrosion, salt contamination, water ingress, condensation or overheating caused by the external enclosure, ventilation, drainage, sealing or maintenance not complying with the Approved Enclosure Design; or
- (xii) continued operation after a defect became known or ought reasonably to have become known, to the extent that continued operation increased the damage. This Warranty does not cover normal capacity degradation above the Performance Warranty threshold, routine maintenance, normal depletion, expiry or scheduled replacement of a Consumable, ordinary wear of serviceable items, cosmetic deterioration that does not affect safe operation or performance, or any item that is not part of the Covered Product.

No exclusion applies to the extent that the claimed failure arose independently of the excluded circumstance.

WARRANTY CLAIMS

SAFETY NOTES

IF THE COVERED PRODUCT DISPLAYS SMOKE, FIRE, ABNORMAL HEAT, SWELLING, ELECTROLYTE LEAKAGE, AN EMERGENCY ALARM OR ANY OTHER CONDITION PRESENTING AN IMMEDIATE SAFETY RISK, ALL PERSONS MUST REMAIN CLEAR OF THE COVERED PRODUCT, EMERGENCY SERVICES MUST BE CONTACTED WHERE REQUIRED, AND THE APPROVED EMERGENCY RESPONSE PLAN MUST BE FOLLOWED.

AN EMERGENCY STOP OR ISOLATION DEVICE MAY BE OPERATED ONLY WHERE IT IS SAFE TO DO SO AND BY A PERSON AUTHORISED AND COMPETENT TO PERFORM THAT ACTION. THE CABINET MUST NOT BE OPENED AND NO REPAIR MAY BE ATTEMPTED EXCEPT BY EMERGENCY SERVICES OR APPROPRIATELY LICENSED AND COMPETENT PERSONNEL WHERE REASONABLY NECESSARY TO MAKE THE SYSTEM SAFE. EXPOSED CONDUCTORS MUST NOT BE TOUCHED AND WATER MUST NOT BE APPLIED TO ENERGISED ELECTRICAL EQUIPMENT.

FOR A NON-EMERGENCY FAULT, THE COVERED PRODUCT MUST BE PLACED IN A SAFE STATE IN ACCORDANCE WITH THE APPLICABLE TECHNICAL DOCUMENTS AND RENOZ OR THE AUTHORISED SERVICE PROVIDER MUST BE NOTIFIED.

CLAIMS PROCESS

A Claimant must notify RENOZ promptly after discovering a suspected defect or performance shortfall. Delay shall not, of itself, invalidate a claim. RENOZ shall not be liable under this voluntary Warranty for any additional loss or damage caused by an unreasonable delay that materially prejudices diagnosis, mitigation or the effectiveness of a remedy.

A claim must be submitted to sales@renoz.energy or through the original authorised supplier and must include, to the extent reasonably available:

1. the Warranty Holder's and Claimant's name, company, telephone number, email address and site address;
2. the Covered Product model, product code and serial number;
3. proof of purchase and supply date;
4. installation and commissioning records;
5. a description of the alleged defect or performance shortfall, the date first observed and the current operating status;
6. photographs, alarms, event logs, BMS data, energy-throughput data and maintenance records; and
7. details of any safety action, troubleshooting or prior repair.

RENOZ may conduct remote diagnosis, request further information, or arrange a site or workshop inspection. No equipment may be returned without a Return Material Authorisation issued by RENOZ. Where a return is authorised, the Warranty Holder must comply with RENOZ's reasonable packaging, dangerous-goods and freight instructions.

For a claim accepted under this voluntary Warranty, RENOZ shall bear:

1. reasonable remote diagnosis and Warranty administration costs;
2. the cost of covered replacement components;

3. the reasonable parts and labour costs incurred by RENOZ or its authorised service provider in performing the remedy selected by RENOZ;
4. reasonable capacity-testing costs under Limited Performance Warranty; and
5. standard freight in both directions for the affected Covered Product or covered component where RENOZ requires its return or shipment, between RENOZ's nominated Australian mainland service or delivery point and the Warranty Holder's nominated Australian mainland freight point.

Unless required by law or included in a project-specific service schedule, this voluntary Warranty does not include electrical isolation, removal or reinstallation of the Covered Product, craneage, civil works, access equipment, marine or island transport, express freight, accommodation, travel, customs charges, routine maintenance or work on equipment outside the Covered Product. If RENOZ elects to perform the selected remedy at the site, RENOZ shall bear the labour cost of its personnel or authorised service provider in performing that remedy, but the Warranty Holder remains responsible for the excluded site-enabling costs unless otherwise agreed in writing.

A Warranty Holder seeking reimbursement of a reasonable claim expense must obtain RENOZ's written approval before incurring the expense where obtaining prior approval is reasonably practicable and must submit an itemised tax invoice and evidence of payment. Prior approval is not required for reasonable urgent expenditure necessary to protect health, safety or property. Waiver of prior approval does not make an expense reimbursable if that category of expense is otherwise expressly excluded by this Warranty.

If inspection or testing establishes that a claim is not covered, RENOZ may charge reasonable diagnosis, inspection, testing and freight costs, provided those costs were disclosed to and approved by the Warranty Holder before being incurred.

LIMITATION OF LIABILITY:

The Product Warranty and Performance Warranty are voluntary warranties given by RENOZ on the terms of this document. They are additional to the Non-excludable Rights and do not replace or limit those rights.

Any failure to comply with a condition, Technical Document, installation requirement, operating limit, maintenance obligation, registration requirement, data-retention requirement or transfer requirement affects this voluntary Warranty only to the extent that the failure caused or materially contributed to the claimed defect, performance shortfall or resulting damage, or materially prejudiced RENOZ's ability to assess the claim.

No dealer, installer, employee, agent or other person is authorised to vary this Warranty or give any additional warranty on behalf of RENOZ unless the variation or additional warranty is set out in a written instrument signed by an authorised representative of RENOZ.

SOME COUNTRIES AND REGIONS DO NOT ALLOW, OR RESTRICT, THE EXCLUSION OR LIMITATION OF DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU, OR MAY ONLY APPLY TO A LIMITED EXTENT.

LIMITATION ON USE

YOUR PRODUCT IS NOT CERTIFIED FOR LIFE-CRITICAL SYSTEMS UNDER AUSTRALIAN STANDARDS.

YOUR PRODUCTS ARE NOT INTENDED FOR USE AS A PRIMARY OR BACKUP POWER SOURCE FOR LIFE SUPPORT SYSTEMS, OTHER MEDICAL EQUIPMENT, OR ANY OTHER USE WHERE PRODUCT FAILURE COULD LEAD TO INJURY TO PERSONS, LOSS OF LIFE, OR CATASTROPHIC PROPERTY DAMAGE. TO THE EXTENT PERMITTED BY LAW, THE IMPORTER / SUPPLIER DISCLAIMS ANY AND ALL LIABILITY ARISING OUT OF ANY SUCH USE OF YOUR PRODUCTS.

FURTHERMORE, THE IMPORTER / SUPPLIER RESERVES THE RIGHT TO REFUSE TO SERVICE ANY PRODUCTS USED FOR THESE PURPOSES AND DISCLAIMS ANY AND ALL LIABILITY ARISING OUT OF THE IMPORTER / SUPPLIERS SERVICE OR REFUSAL TO SERVICE YOUR PRODUCTS IN CIRCUMSTANCES.

IMPORTER / SUPPLIER CONTACT DETAILS

- Company: RENOZ Energy Pty Ltd
- Australian Business Number: 56 674 982 408
- Company Website: <https://renoz.energy>
- Email: sales@renoz.energy
- Tel: 1800 736 693
- Address: Unit 4, 8 Murphy St, O'Connor WA 6163, AUSTRALIA

COUNTRY SPECIFIC DISCLOSURES

AUSTRALIA

THIS WARRANTY IS PROVIDED IN ADDITION TO, AND DOES NOT EXCLUDE, RESTRICT OR LIMIT ANY RIGHTS A CUSTOMER HAS UNDER THE AUSTRALIAN CONSUMER LAW.

OUR GOODS COME WITH GUARANTEES THAT CANNOT BE EXCLUDED UNDER THE AUSTRALIAN CONSUMER LAW. YOU ARE ENTITLED TO A REPLACEMENT OR REFUND FOR A MAJOR FAILURE AND COMPENSATION FOR ANY OTHER REASONABLY FORESEEABLE LOSS OR DAMAGE. YOU ARE ALSO ENTITLED TO HAVE THE GOODS REPAIRED OR REPLACED IF THE GOODS FAIL TO BE OF ACCEPTABLE QUALITY AND THE FAILURE DOES NOT AMOUNT TO A MAJOR FAILURE. THESE CONSUMER GUARANTEE RIGHTS APPLY FOR A "REASONABLE PERIOD", WHICH DEPENDS UPON ALL THE RELEVANT CIRCUMSTANCES INCLUDING THE PRICE OF THE PRODUCT, THE USES TO WHICH IT HAS BEEN PUT AND THE NATURE OF THE PRODUCT.